

Terms and conditions for purchase

These Terms and conditions set out the general terms, conditions and method of sales conducted by Arya Audio Labs Ltd. (hereinafter referred to as the "the Seller") and set out the terms and conditions for the provision of free electronic services by the Seller.

1. SCOPE OF THE RULES

The rules apply to all orders submitted by consumers through an online shop and through an e-mail order.

The Owner and Administrator referred to as the Seller is Arya Audio Labs Ltd., with its registered office at 71-75 Shelton Street, WC2H 9JQ London, United Kingdom, registered in England and Wales under registration number: 11043021 with VAT number: GB317181614. The consumer - is any person who, outside the scope of their business activity or outside the scope of independent performance of their profession, enters into a contract or otherwise deals with the Seller. By placing an order, the Customer confirms that they have read these terms and conditions prior to entering into the contract and that they expressly agree with them, as amended and effective at the time of sending the order.

2. CONCLUSION OF THE AGREEMENT

The sales agreement is concluded with the chosen Seller through an online shop order or via e-mail order.

In order to conclude a contract, consumers must indicate the goods they want to place an order for using the online shop interface or via e-mail communication.

By accepting the invoice and sending a payment for the goods, the consumer places a binding order for the products indicated on the invoice. Upon receipt and registration of the order by the Seller, a sales contract is concluded.

3. DELIVERY OF PRODUCTS

Ordered products are delivered through courier companies cooperating with us. Detailed information about possible delivery methods and delivery dates and shipping costs are presented during the ordering process via e-mail by the Company representative.

4. PAYMENTS

The following forms of payment are available for you in our online shop:

- Payment using a credit/debit card using the online store interface,
- Payment by traditional bank transfer to the bank account of our store.

The execution of the order will begin after the full amount of the required payment for the submitted order has been credited to our account.

5. RIGHT OF WITHDRAWAL

The Customer is entitled to withdraw from a purchase agreement at any time prior to delivery of the goods without stating a reason by contacting the Seller.

The Customer has the right to withdraw from the Contract without stating a reason within 14 days of receipt of the goods.

If the Customer decides to withdraw within this period, the Seller shall refund the purchase price and other payments received from the Customer, including the cost of delivery.

If the Customer withdraws from only a part of the contract, the Seller shall return the purchase price of the returned goods.

The Seller shall use the same means of payment for refunds as that used by the Customer to make the initial transaction.

The Seller shall return the paid portion of the purchase price to the Customer only following receipt of the returned goods. The Customer shall return the goods to the Seller without undue delay, and no later than within 7 days from the date of withdrawal from the contract, to the Seller's address.

Direct costs associated with the return of the goods upon withdrawal from a purchase agreement shall be borne by the Customer.

The Customer is liable for any reduction in the value of goods as a result of handling the goods in a manner other than that which is necessary to become familiar with the nature and properties of the goods, including their functionality. In this case, the Seller reserves the right to unilaterally offset its claim for damages caused by a reduction in the value of the goods against the Customer's claim for a refund of the purchase price.

6. TRANSPORT DAMAGE

For consumers: for all long-distance orders our store always bears the risk of accidental damage or loss of things in transport. If the ordered products are delivered with obvious damage caused during transport, we kindly ask you to report such a defect to the Seller as soon as possible.

The consumer has to report damages in the period of 24 hours of receipt of the goods.

The delay in filing such a claim has no consequences for your statutory claims and their satisfaction. In the case of a longer period for filing a claim about a broken product, these claims are not accepted by the Seller and they are not subject to compensation for damage.

However, faster notification helps us to resolve our claims against the carrier or the transport insurer.

If the consumer uses his own transport or uses his own transport company, the risk of accidental loss or accidental damage to the product passes to the consumer. We are not responsible for any losses or damage to the goods that occurred from the moment of their acceptance for carriage until their delivery to the consumer, as well as for any delay in delivery caused by the carrier.

7. RETURN POLICY

The Customer is entitled to return goods purchased from the Seller within the period of fourteen days from the receipt of the goods.

The Customer shall bear the costs of returning the goods.

The Customer shall make a return to the Seller from whom he made his order. Goods of suitable quality may be returned if they are:

- was not in use,
- has retained its appearance and performance,
- in original factory packaging (if available),
- has an established sample of sales

The products must be returned with proof of purchase.